

FELINE BOARDING PACKET





Woodland Veterinary Hospital

To our valued Clients,

The staff and doctors at Woodland Veterinary Hospital would like to take a moment to thank you for choosing to board your pet with us. In an effort to make the check-in process easier, please fill out the enclosed boarding items and bring them with you on the day of check-in. Also, if your pet is vaccinated elsewhere, bring in a current copy of your pet's vaccine records. **Dogs must be current on Bordetella, DHPP, and Rabies. Cats must be current on FVR-CP and Rabies.** We recommend pets receive these vaccines at least 2 weeks prior for full immunity. If you have any questions, please give our staff a call at (530) 666-2461 or visit our website at www.woodlandvethospital.com.

Sincerely,

Woodland Veterinary Hospital

Enclosed:

- *Boarding Contract (Must be filled out for each pet and on file at WVH)
- *Client Information Sheet (Need current one, if you haven't filled one since Oct.2011)
- *Boarding Form (Fill out if you don't have one on file or your pet is on medications or needs special care)
- *Boarding Price List

DENNIE VETERINARY SERVICES, INC.
dba Woodland Veterinary Hospital
Woodland Pet Hotel Stay and Services Agreement

PLEASE READ THIS CONTRACT CAREFULLY

This Contract, contains the sole and exclusive terms and conditions, under which You, the Undersigned, have entrusted your pet to board with Dennie Veterinary Services, Inc., a California Corporation, dba Woodland Veterinary Hospital (hereinafter the boarding sub-entity to be designated as the "Woodland Pet Hotel"). By signing this agreement and leaving your pet with Woodland Pet Hotel you certify to the accuracy of all information provided in writing or orally about your pet.

I, the Undersigned hereby represent and warrant to Woodland Pet Hotel the following:

Name of Pet _____ Dog _____ Cat _____

Breed _____ Gender _____ Color _____ Age _____

I certify that my Pet is current on all vaccines and affirm that I am responsible for providing proof thereof. Vaccines required for dogs are Rabies, DHPP, and Bordetella. Vaccines required for cats are Rabies and FVRCP.

I, the Undersigned, represent and warrant to the Woodland Pet Hotel, that I am the Pet's owner or authorized agent of the owner and have full authority to enter into this Contract; that my Pet is in good health; to the best of my knowledge has not had or been exposed to communicable diseases within the last 30 days prior to entrusting her/him with the Pet Hotel; or he/she has had such a disease but has been symptom free for at least seven days and/or has a veterinarian's clearance, and is not known to be aggressive to other animals or humans. I further warrant and represent that my Pet is not prone to any particular types of sickness or injuries, except as described on the PET HOTEL CHECK-IN sheet.

SERVICES AND CARE PROVIDED TO BOARDING PETS

MEDICAL CARE IS AVAILABLE BY THE WOODLAND VETERINARY HOSPITAL STAFF BUT IS NOT INCLUDED IN THE NORMAL BOARDING FEES OR SERVICE PROVIDED BY THE PET HOTEL STAFF. DUE AND REASONABLE CARE IS MADE TO MAINTAIN OPTIMAL HEALTH AND COMFORT OF YOUR PET, BUT ILLNESS OR INJURY CAN OCCUR. Please review #2 below and indicate your desire in the event your pet becomes ill and we cannot reach you.

Please initial #1 and one of the options in #2:

1. I have reviewed the list of services and current fee schedule. I agree to pay the rates currently in effect, and for any additional services requested or authorized. I further understand that complete payment is due at time my Pet is picked up unless other arrangements have been made and authorized by Woodland Veterinary Hospital staff. _____
2. In the event, my Pet becomes injured or is sick and requires medical treatment as determined by a licensed veterinarian employed by Woodland Veterinary Hospital, in said doctors sole and exclusive opinion, then I hereby consent to said medical treatment and agree to pay the usual and customary fees and costs charged by Woodland Veterinary Hospital for said medical treatment; provided that a reasonable good faith attempt to reach me first and/or the medical treatment required was of a nature it would not be medically reasonable to wait any longer attempting to contact me. _____

OR, I prefer to delay treatment until my return _____, and if necessary to maintain reasonable health and/or comfort, I authorize costs up to \$ _____.

Woodland Veterinary Hospital does not maintain staffing on the premises during night time hours. In the event that specialized care, including emergency surgery, or overnight ICU care is deemed necessary by the medical staff at Woodland Veterinary Hospital to effectively treat a serious medical condition, and I cannot be reached by phone for approval, I authorize transportation of my pet to Veterinary Teaching Hospital at UC Davis and I assume responsibility for all associated fees costs.

Accept _____ Decline _____

If "accept" is chosen we ask that you take responsibility for establishing an account at the VMTH in the event you are unreachable by phone. Woodland Veterinary Hospital can arrange for transport but not financing.

ASSUMPTION OF RISK

Boarding in a kennel and in close proximity to other animals can be stressful for pets, can potentially allow exposure to communicable diseases, and can increase the risk of illness or injury. The Pet Hotel and Veterinary Hospital staff exercises due and reasonable care to minimize stress and exposure to harmful agents. Disinfection protocols and mandatory vaccination do not guarantee protection nor do they protect against all communicable diseases that may affect a pet. Pets in stressful situations such as a kennel are also at increased risk to contract illness without exposure to an infectious agent on these premises. As the Undersigned, I acknowledge and agree to assume all risk of illness, disease, injury, harm or otherwise to my pet during his/her stay at Woodland Pet Hotel.

I, the Undersigned, expressly assume the risk of these and other conditions and diseases and waive any right to bring a claim against Woodland Pet Hotel/ Veterinary Hospital, it's employees, officers, principals, agents, invitees, guests, insurers and their successors in interest.

I, the Undersigned, am hereby warned that if Group Play Time is selected as part of my Pet's stay that there is a degree of risk to mix animals who may have no history mixing with others or with these particular animals. Woodland Pet Hotel attempts to minimize this risk by screening pets that may be prone to act aggressively or cause injury, but cannot guarantee adverse consequences. These risks include, but are not limited to contracting diseases, wounds, bites, other injuries or conditions, etc.

INDEMNIFICATION OF WOODLAND HOSPITAL HOTEL

I hereby assume all responsibility for my Pet while he/she is in the custody of Woodland Pet Hotel, indemnify and hold Woodland Hospital Hotel, it's employees, officers, principals, agents, invitees, guests, insurers and their successors in interest harmless including the cost of defense including attorney's fees for the breach of any of the above warranties and representations by me, any damages or injuries caused by my Pet to any other person, animal and or property and or any injury to my Pet caused by any cause whatsoever, except for the Gross Negligence or Willful Conduct of Woodland Pet Hotel/ Veterinary Hospital. I further agree to be solely responsible for any and all acts of behavior of said Pet while in the care of the Pet Hotel/Veterinary Hospital, including costs for injury to staff or other animals, or damage to facilities caused by the Pet.

MISCELLANEOUS PROVISIONS

- 1. Parole Evidence Rule- The above constitutes the entire contract between these parties and neither party is relying on any written or oral statements or agreements not contained herein. This Contract may be modified in writing signed by both parties only and by no other means.
- 2. Jurisdiction and Venue- This Contract is entered into in the County of Yolo, State of California and shall be enforced only in said County and State and under the laws of the State of California.
- 3. Limitation on Damages- In any dispute arising under this Contract claiming an injury or death to any animal or person there shall be no punitive damages awarded, no damages for emotional distress and any damages for the injury or loss of an animal's life shall be calculated on the fair market utilitarian value of the animal in keeping with California law as of the date of the making of this Contract.
- 4. Abandonment- Any animal left at Woodland Hospital Hotel for longer than 5 days past the scheduled Pick-Up Date as stated above is grounds for determining that you have abandoned your Pet. California law has specific laws protecting Veterinarians for their fees and costs incurred for abandoned animals. If you are not going to be able to keep your scheduled Pick Up date and time, you must make arrangements with the Hospital Hotel including payment prior to the scheduled Pick-Up Date.

Execution of Contract- I, the Undersigned, hereby declare that I have read this Contract Carefully and understand by signing this contract I am personally liable for all liability under this Contract for the Pet and the Pet Owner. I hereby agree to be bound by this Contract, and do so for the following time period (please check one): next boarding stay only_____, one year_____, or, until_____.

Executed at Woodland, California.

**Dennie Veterinary Services, Inc.
dba Woodland Veterinary Hospital**

by: _____ Date _____
Woodland Pet Hotel/ Veterinary Hospital Agent Print Name

Undersigned (Pet Owner/Guardian or Authorized Representative) Print Name Date _____

Woodland Veterinary Hospital Client Information Form

Account Number: _____

Last name _____ Home phone _____

Mailing address _____

City _____ State _____ Zip _____

First name _____

First name (Spouse) _____

Cell phone _____

Cell phone _____

Work phone _____

Work phone _____

Email _____

Email _____

**DL verified by Staff Member
entered/updated: _____**

How did you hear about us?

- Our Sign
- Convenient location
- Internet
- School/community activity
- Client referral
Name _____
- Other: please describe

Payment in full is expected when services are rendered. Our billing period ends on the last day of each month. If payment in full is not received by that time, a finance charge of 1.5% per month will be charged on the balance 30 days past due. The annual rate is computed at 18%.

Veterinary service is provided during the night-time hours as necessary in the judgment of the veterinarian in charge. Continuous presence of personnel may not be provided during these hours.

Your signature gives approval for whichever drugs, X-rays, surgery, etc., are needed in the normal course of treating your pet. You will be consulted if any extensive treatment is needed. In presenting this animal for treatment, you agree to pay for professional services rendered to the animal. If you are not the owner of the animal, you understand that you will be responsible for the payment if the owner refuses, declines, or is unable to pay.

Signature of owner/agent: _____ Date _____

1. Contact Information and Personal Items

Pet's Name: _____ Owner's Last Name: _____

2. Medical Needs *(There is an additional fee for administering medications, vitamins, supplements)*

Does your cat have allergies? (soaps, cleaners, medications) Yes No

List Medications and how often they are given:

1. _____

2. _____

3. _____

Did you give medication today? Yes No If so, at what time? _____

If we are not your primary vet, please note any on-going medical problems.

4. Feeding Instructions

Feed food I brought from home

Feed Your Kennel Food

Amount to be fed:

_____ cup(s) _____ time(s) per day

Additional feeding instructions _____

Does your cat have food allergies?

Yes No

3. Hotel Stay Package *(Prices vary)*

Pampered Pet
Standard private room

Luxury Pampered Pet Plus
Spacious extended suite

All cats will receive 3 fun outings on a daily basis

5. A la carte extras *(prices vary)*

Laser Light Play Time How many? _____

Daily Brushing How many? _____

Bubble Play Time How many? _____

Indiv. Play Time How many? _____

Nail Trim Yes No

Grooms done by Grooming By Elaine

Standard Groom Bath/brush, pedicure Yes No

Full Groom Bath/brush, pedicure, haircut Yes No

Note to our clients

Any pet with medications or needs special care during boarding, will need to fill out a new boarding form for each stay. Owner will be responsible for notifying staff of any changes on this form.

We do our best not to misplace personal items, but cannot be responsible for lost personal items. Please do not bring items of sentimental value.

If you choose to bring food from home. Bring only the amount necessary for the boarding visit. Make sure food is packaged in an airtight container or bag.



Pampered Pet Plus Packages!

Woodland Veterinary Hospital is excited to announce a new level of boarding to help your dog feel more at home while it is staying with us. This boarding package includes many of the fun “extras” that have previously been available, but now at a bundled and discounted price.

Our basic boarding, now known as the Pampered Pet package, is still available and includes all that you have become accustomed to while boarding your dogs at Woodland Veterinary Hospital. All dogs receive three fun strolls daily with our friendly kennel staff, as well as regular bedding changes and cleaning to keep your pet happy and safe. The boarding extras are still available with “a la carte” pricing.

The new package is called Pampered Pet Plus, and is available for both our standard and luxury boarding rooms. Beyond the regular boarding amenities, the new package includes more daily treats: an individual play session, a treadmill or cuddle session, a “fluff and brush” time, and a Kong play time treat. Standard runs will have an upgrade to the plush bedding that is available in the luxury runs. This experience provides more one-on-one time between the kennel staff and your dog, which enriches your dog’s time here while you are away. *(we customize activities to your pet’s needs)*

Pampered Pet Plus

Small Dog (under 40 lbs)	\$45.00 per day
Large Dog (over 40 lbs)	\$50.00 per day
Luxury Suite	\$65.00 per day

Pampered Pet

Small Dog (under 40 lbs)	\$25.00 per day
Large Dog (over 40 lbs)	\$30.00 per day
Luxury Suites, first dog	\$45.00 per day
Luxury Suite, add. dog	\$25.00 per day
Un-Vaccinated Puppies and kittens	\$35.00 per day
Kitty Condo	\$20.00 per day
Kitty Luxury Suite	\$30.00 per day

A la carte extras

Additional Walks	\$10.50 per walk
Treadmill Session	\$14.00 per session
Bubble Play Time	\$16.00 per session
Indiv. Play Time	\$17.50 per session
Group Play Time	\$14.00 per session
Behavioral Training	\$39.00 per session
Agility Fun Time	\$39.00 per session
Kong Play Time	\$7.50 per kong
Daily Brushing	\$5.00 per day
Laser Light Play (cats only)	\$15.00 per session
Nail Trim	\$16.00
Medications	
Once/day	\$4.75
Twice/day	\$8.50
3x/day	\$11.50
Special Care Boarding - Please Ask	